

Rockbridge™ Composite Wood Shutter Limited Lifetime Warranty

The manufacturer will warrant Rockbridge™ Composite Shutters for ten (10) years from the date of shipment. The manufacturer warrants the shutter and factory applied paint to be free of defects that render the shutter unusable or unfit for ordinary applications. Paint fade and color intensity is not warranted since paint will change intensity over time. The manufacturer also warrants that the shutter will be free of manufacturing defects for the life of the shutter. After the initial ten (10) year period, rot or any deterioration in the manmade composites and any factory applied paint is specifically excluded from this warranty. It is the purchaser's responsibility to maintain the shutters in such a way as to prevent rotting and maintaining the factory applied paint.

At our sole discretion, the manufacturer will repair or replace product if found to contain manufacturing or material defects only with prior written consent. There will be no refunds issued. We will not be held liable for modification or repairs that have been done to the shutters. Final warranty inspection will be done at the manufacturer's facility. If claim is found to be invalid, repair or replacement will be paid for by customer.

The manufacturer will not pay for any re-installation of shutters due to repairs or replacement and painting is not covered except for shutters that were factory primed and painted.

This warranty is valid only if product is properly and completely primed and painted or sealed top, bottom and all sides and surfaces covered properly with two additional finish coats of paint.

Shutter must not be stored in areas where they will be subject to high humidity or extreme heat prior to priming or painting. Failure to comply will void all warranties. Note: Panel shrinkage may occur from acclimation to certain weather condition. Under normal circumstances, panels are designed to shift. Therefore movement or shifting is not warranted.

Alabama, USA